

## Information Sheet: Designated OPO/Donation Organizations

Organization Name	Type of Organization	Referral Phone Number
LifeQuest	Organ Procurement Organization	1-800-535-GIVE 1-800-535-4483
LifeNet Health	Tissue Bank	Please contact LifeQuest, and they will direct your call. 1-800-535-GIVE 1-800-535-4483
[Cornea/Eye Bank]	Cornea/Eye Bank	[Insert Here]

### MAKE THE DONOR REFERRAL WITHIN 60 MINUTES OF IDENTIFICATION OF CLINICAL TRIGGER FOR ORGAN DONATION OR 60 MINUTES OF PATIENT DEATH FOR TISSUE DONATION

### Clinical Triggers

The hospital must notify the local organ procurement organization (OPO), LifeQuest, within one hour of the following clinical triggers being met:

- A Glasgow Coma Scale of 5 or less, regardless of sedation
- If there is a plan to discuss the option of withdrawal of mechanical or pharmacological support with the family

### Frequently Asked Questions

**Where can I locate the referral organization’s phone number(s)?**

You can locate the donor referral organization’s contact information in the [Area where information is posted in facility].

**How much time do I have to refer a cardiac death?**

All deaths must be referred to LifeNet Health for tissue and eye donation screening within 60 after the patient’s time of death--even if they have already been referred previously to LifeQuest for meeting one of the clinical triggers.

**How much time do I have to refer an imminent death?**

It is crucial that this phone call occurs within 60 minutes of meeting the specific clinical triggers.

**What do I do if the family mentions organ and tissue donation?**

If the family asks questions about donation, simply explain, “We work with organizations that support families after the loss of a loved one. They are experts in organ and tissue donation. I will contact them so they can discuss this important topic with you.”

#### LifeQuest Point of Contact

Name: [Insert Here] Phone Number: [Insert Here]  
 Email: [Insert Here]

#### LifeNet Health Point of Contact

Name: [Insert Here] Phone Number: [Insert Here]  
 Email: [Insert Here]